

# QUICK GUIDE

## **Rosetta-VC™** **EMS Telemedicine**



**for Tucson ER Link Project – Rev B**

**Table of Contents:**

1. Powering On/Off.....	Page 3
2. Stand By Screen .....	Page 3
3. Call Handling .....	Page 4
4. Video Operation.....	Page 4
5. Audio Operation.....	Page 6
6. Privacy Mode .....	Page 6
7. Changing Paramedic ID Numbers .....	Page 6
8. Network Indicator .....	Page 7
9. Video Unavailable Window.....	Page 7
10. Sending a 12-Lead .....	Page 7
11. Technical Support and Contact Info .....	Page 8

## 1. Powering On/Off

### a. Powering the Rosetta-VC on:

To power the Rosetta-VC on, locate the switch panel above the action area.



**Note:** The key must be in the ignition and turned to the “On” position.

1. Push the switch labeled “Rosetta ER Link” to the On position.
2. The Rosetta-VC will begin booting up; wait until the Stand-By screen shown in Section 2 (Figure 1) of this Quick Guide appears.

**Note:** If the Rosetta-VC is powered on and the key is turned to the “Off” position for 1 ½ minutes, it will automatically power down.

### b. Powering the Rosetta-VC off:

1. Push the switch labeled “Rosetta ER Link” to the Off position.
2. The Rosetta-VC will begin shutting down and power itself off automatically when it has finished shutting down.

## 2. Stand-By Screen

Before any operations can begin, the Rosetta-VC must be at Stand-By screen, similar to below:



Figure 1

### 3. Call Handling

#### a. Placing a call:

1. Press the  button. A list of destinations will appear.



2. Press button of the destination to be called. A dialog box will appear:



**Note:** This will stay on the screen until the call is answered on remote end (UMC).

3. After the call is answered, a new video window will appear in the enlarged portion of the screen. This is the remote video being streamed from the remote end (UMC) and will be labeled accordingly.


#### b. Hanging up a call:

1. When on an active call, press the  button twice to disconnect the current call.


### 4. Video Operation

#### a. Enlarging Video Windows:

**Note:** This can be done for local or remote video windows.

1. To enlarge a video window, press (select) the desired video window from the thumbnail area. A video control panel will appear.
2. Press the  button. The video will now enlarge to the enlarged portion of the screen.

#### b. Shrinking Video Windows:

1. To shrink a video window, press (select) the desired video window. A video control panel will appear.
2. Press the  button. The video will now shrink to the thumbnail area.

#### c. Stopping video streams transmitted or received:

By default, all local and remote videos will be streamed out when a call is initiated. However, due to network bandwidth limitations, it may not be practical to stream all the videos at once.

**Note:** This can only be done when a call is in progress.

**Note:** This can be done for local or remote videos.

1. To stop streaming a video, press (select) the desired video window. A video control panel will appear.

2. Press the  button.

d. Resuming a video stream:

1. To resume streaming of a video, press (select) the desired video window. A video control panel will appear

2. Press the  button.

e. Hiding local camera views:

By default, all local cameras display their videos on screen.

**Note:** This can only be done for local videos.

1. To turn off a local camera view, press (select) the desired video window. A video control panel will appear.

2. Press the  button.

f. Showing hidden local camera views:

1. To show a hidden local camera view, press (select) the desired video window. A video control panel will appear.

2. Press the  button.

g. Pan/Tilt/Zoom (PTZ) Camera Control:

**Note:** Only the local videos in the ambulance have pan, tilt and zoom (PTZ) controls. Hospital mounted cameras are stationary.

1. Press (select) one of the local video windows. A video control panel will appear.

2. Use , ,  and  buttons to move camera up, down, left and right.


3. Use ,  and  buttons move the camera to preset location 1, 2 or 3.

h. Setting PTZ Camera Presets:

**Note:** Only the local videos in the ambulance have PTZ presets.

To set a PTZ Preset:

1. Move and zoom camera to desired position.





2. Press and hold desired Preset button (ex.  ) for 10 seconds - this will store position as a preset.

3. Repeat procedure for other presets.

## 5. Audio Operation





### a. Using Hands-free/Headset modes:

There are two modes of audio operation, Hands-free & Headset. By default, Rosetta-VC starts in “Hands-free” mode.

- Hands-free mode is indicated by the  button on screen and when the red light by the Hands-free microphone in the ceiling is lit. When in Hands-free mode, the in-ceiling microphone & speaker are all that is needed for transmitting and receiving voice communications.
- Headset mode is indicated by the  button on the screen and when the red light by the Hands-free microphone in the ceiling is NOT lit. When in Headset mode, the headset is used for transmitting and receiving voice communications.
- Switch between Headset and Hands Free modes using the  /  button.

### b. Adjusting/Muting Audio Volume:



By default, the audio volume will start out at MAXIMUM LEVEL.

- The  and  buttons control audio volume.
- The audio volume can be muted by pressing  button.
- The audio volume can be un-muted by pressing  button.

## 6. Privacy Mode

Privacy mode disables local microphones, stops streaming local videos and hides local camera views.


### a. Enabling/Disabling Privacy Mode:

1. To Enable Privacy Mode, press the  button.
2. To Disable Privacy Mode, press the  button again.

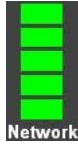
## 7. Changing Paramedic ID Number

The Paramedic ID Number that will be displayed when calling the hospital appears in the lower left corner above the clock. (Ex.   )

### a. Changing Paramedic ID Numbers:

1. To Change the Paramedic ID Number, press the  button. A list of choices will appear.
2. Press button for the Paramedic ID Number to change to.

## 8. Network Indicator




The network indicator (  ) displays the status of the network connectivity.



**Note:** If no bars are displayed (  ), a call can not be placed.

## 9. Video Unavailable



A  window may appear. This is caused by either Limited Network Connectivity or if the call has been put on hold by the hospital.

a. Limited Network Connectivity:

1. If a **Limited Network** message appears, the video will freeze and then show a



 window.

b. On Hold:

1. If a **UMC On Hold** message appears, the hospital has put the call on hold and a



 window will appear.

## 10. Sending a 12-Lead

a. Acquire 12-Lead:

1. Follow current protocol for Acquiring a 12-Lead from the LIFEPAK 12 (LP 12).






b. Transmit 12-Lead to Rosetta-VC:

1. After 12-Lead is acquired and analyzed, press the **Transmit** button on the LP 12.

2. Select **Data**.

3. Verify that **Report** lists **12-Lead**.

4. Change the **Site** to **ER Link**.

5. Select **Send**.
  6. The LP 12 will say “Connecting” and then begin transmitting the 12-Lead to the Rosetta-VC.
  7. An  button will appear on the screen.
- c. Transmit 12-Lead to Hospital:
1. Press the  button. An ECG dialog box will appear.  
**Note:** The  button will only appear if a 12-lead is currently stored or being transmitted into the Rosetta-VC.
  2. Press the  button. The 12-lead will transmit.
  3. Press the  button.

## 11. Technical Support Contact Information

### General Devices

**Phone: (201) 313-7075**

**e-mail: [support@general-devices.com](mailto:support@general-devices.com)**